Quick-Start User Guide
Identity Guard® Quick-Start User Guide

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Step 1: Take a look around

Getting started is easy. Your Identity Dashboard contains two important features: the **Your Messages** section and the **Your Plan** section.

**Your Messages**
In this section, you’ll find the notifications, alerts and service announcements we send you about your account or personal information that’s being protected, such as credit activity detected or changes to your private data.

**Your Plan**
In this section, you’ll find the features that come with your Identity Guard® membership — and also those features available to you that you may not have. The icons represent the types of protection your plan level has — Credit, Internet, Computer and On-the-Go.

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**Helpful Tip**
Click on the ? to learn more about a particular area of your Identity Dashboard.
Step 2: See your features, activate the ones you want

Take a closer look at your plan

The **Legend** will help you determine which of the features in the black status boxes are included in your service.

Example:
The icon indicates that your service **DOES NOT** currently include that feature. If you’re interested in adding a feature, simply click on the Activate button.

Helpful Tip
- To turn on a feature to your service, click “Activate”.
- To learn more about a feature you already have, click “View”.
- To learn more about a feature you don’t have, click “Learn More”.
Setting up Internet Surveillance

What it is
Internet Surveillance monitors your personal data online, such as registered bank account, credit card and Social Security numbers. It also alerts you to certain activity that’s detected.

How it works
Innovative, patented technology reviews Internet chat rooms and newsgroups, then alerts you if your personal data is found online in unsecure locations, so you can take immediate action as needed.

Protect your:

Bank Accounts
Credit Cards
Social Security Number

Helpful Tip
Before you begin, have your credit card and bank account information with you, including your bank routing numbers. You can register up to 10 bank accounts and 10 credit cards for monitoring.

Note: Your Social Security number is automatically monitored when you enroll in your Identity Guard® service.
Step 3: Setting up Internet Surveillance, continued

How to activate it
Registering Credit Cards

1. Click “INTERNET” in the top navigation bar.
2. Click “MONITORED DATA” in the sub-navigation bar.
3. Click “REGISTER CREDIT CARDS”. A pop-up window will open.
4. Fill in the required information and click “SAVE”.

Registering Bank Accounts

1. Click “INTERNET” in the top navigation bar.
2. Click “MONITORED DATA” in the sub-navigation bar.
3. Click “REGISTER BANK ACCOUNTS”. A pop-up window will open.
4. Fill in the required information and click “SAVE”.

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Step 4: Setting up ID Vault®

What it is

Make your online accounts easier to access and more secure with ID Vault®, a secure password protector that remembers your login credentials for you with one-click login. Bank, shop and invest online knowing you’re protected. All you’ll need to remember is your secret ID Vault® PIN. No need to remember multiple passwords, never get locked out of your accounts again — it’s that convenient!

How it works

Once you’ve downloaded ID Vault and have stored your information, you will:

1. Click the Identity Guard® shield in your toolbar tray.
2. Select an account you’ve added.
3. Enter your master PIN.
4. ID Vault® automatically logs you into your account securely.
How to activate ID Vault®

1. Click “COMPUTER” in the top navigation bar.
2. Click “ID Vault” in the sub-navigation bar.
3. Click “DOWNLOAD SOFTWARE NOW”. Save the file. Follow on-screen instructions for download.
4. Create a numerical and memorable PIN when prompted. You will use it to access your online accounts.
5. Enter your license code, which you will find in your Identity Dashboard under the COMPUTEER section.
6. ID Vault® will scan your computer for websites you’ve previously visited and offer to save the passwords you use on them. Choose the sites you’d like to save and click “Add selected accounts to my ID Vault”. They will now appear in the ID Vault menu. Note: For single sign-on access to your accounts, you will still have to provide your user ID and passwords.
7. To access one of your saved accounts, select it from the ID Vault menu — and log in!

Helpful Tip

Before you begin, have your credit card and bank account information with you, including your bank routing numbers. You can register up to 10 bank accounts and 10 credit cards for monitoring.

Note: Your Social Security number is automatically monitored when you enroll in your Identity Guard® service.
Step 5: Setting up ZoneAlarm® Anti-Virus Software

What it is
Your identity could be exposed online every day through instant messages, online banking, Internet games, checking your email and more. Once ZoneAlarm® is on your PC, your computer and Internet activities are safe from the latest viruses and malicious programs designed to infect your computer.

How it works
ZoneAlarm includes anti-virus, anti-spyware, firewall software and more to stop thieves from hijacking your personal information across the Internet from your computer. It's easy to load, easy to use and never out of date.

• Stealth mode conceals you from anyone on the Internet.
• Hourly signature updates provide fast detection.
• Removes the most recent and aggressive viruses.
• Blocks phishing emails that attempt to steal your PIN codes.
• Spam blocking automatically adapts to the latest threats.
Step 5: Setting up ZoneAlarm® Anti-Virus Software, continued

How to activate ZoneAlarm®

1. Click “COMPUTER” in the top navigation bar.
2. Click “ZoneAlarm” in the sub-navigation bar.
3. Write down your license key or print out the page.
4. Click “DOWNLOAD” and follow the prompts.
5. Restart your computer when prompted. Enter your license key.
6. ZoneAlarm will then detect your Internet connection. If you are using your home computer, select “Allow into Trusted Zone”. If you are connected to other computers, you may want to select “Keep in Internet Zone” instead. Either way, you can give the network a name for future reference.
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Step 6: Setting up PrivacyProtect®

What it is
PrivacyProtect® encrypts all of the information you type into your keyboard — your passwords, account logins and other personally identifying information — making that data unintelligible to keylogging viruses used by identity thieves. So you’ll stay safe online and be able to connect securely to Wi-Fi hotspots knowing your personal information is fully protected.

How it works
Operating at the lowest possible software level, the kernel, PrivacyProtect® cannot be circumvented by hackers. The advanced technology creates a secure and unique pathway for delivering keystroke data — the information you type online — and shields it from being captured and stolen by keylogging software.

PrivacyProtect® Encrypts:
- Usernames
- Emails
- Passwords
- Chat Sessions
- Credit Card Numbers
- Mailing Addresses
- PINs
- Logins
Step 6: Setting up PrivacyProtect®, continued

How to activate PrivacyProtect®

1. Click “COMPUTER” in the top navigation bar.
2. Click “PrivacyProtect” in the sub-navigation bar.
3. Click on the link at the bottom of the page to retrieve your license key. Write it down.
4. Click “DOWNLOAD INSTRUCTIONS”. A pop-up window will open. Follow the prompts.
5. Restart your computer when prompted. A browser window will open asking you if the installation was successful. You will now see “PrivacyProtect” in your browser toolbar.
6. Click the green check mark and follow the instructions to activate your new PrivacyProtect toolbar using your license key.
7. Now when you’re online and you see the “crypto color”, you’ll know that all of your keystrokes are encrypted.

Helpful Tip

Crypto color changes the color of the fields you type information into when you’re online to show you that PrivacyProtect is encrypting whatever you are typing into that box. It will show up in your login fields, when writing an email — etc.
Questions or comments about your service? Please give us a call at 1-800-452-2541. We’ll be happy to help you.